



Introduction

The following informs all pupils of how JEDS Driving school uses and protects the details that you provide to us when you use this website. Please read the statement below carefully, by accessing the website you are demonstrating that you understand its nature and adhere to the statement.

Our Privacy Policy

We will always ensure that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using JEDS Driving School, you can be assured that it will only be used in accordance with this privacy statement.

Amendments

From time to time our privacy policy may change with recent updates. You should check back to page occasionally to ensure you are happy with any changes to this policy.

Information that we collect from you and how we use it

We may ask for the following information.

- Name, address and post code, DOB, employment status
- Contact details including phone number & email address
- Previous driving experience, preferences for driving lessons & services.
- Driving licence details including any convictions or other important information that may affect your ability or suitability to drive.

What we do with the information we gather

This information is used so that we can provide the best service possible and supply you with help and support throughout your learning experience with our instructors.

We may also use your details for the following:

- We may use the information to improve our products and services.
- Customer support: We like to keep your details on file so if you ever need to contact us we know who you are and which of our franchised instructor you are driving with so we can help you quicker.
- From time to time you may receive emails about our latest services, products and offers that you may interest you.
- You may also receive phone calls, SMS or emails from our team for market research purposes. You may also receive courtesy calls if you are an JEDS Driving School pupil to check if you are happy with our services.

Disclosure of your information

We do not sell or share your information to any third party for marketing purposes

If we are merged or sold, your information may be shared with our new partners or owners.

We may also disclose your personal information with any of our franchised driving instructors for the purpose of supplying you with a driving lesson service.

Payments

Payments JEDS Driving School use Payment Service Providers to process your payments for our goods and services and refunds where necessary. Transaction Data is shared with Payment Service Providers, you can find their privacy policies here: <https://ffb.co.uk/privacy> you can also read our [certificate of validation](#) here.

Security

We are committed to ensuring that your information is secure. To prevent unauthorised access, we have efficient procedures in place to protect the information we collect online.

You may choose to restrict the collection or use of your personal information in the following ways:

You may first allow us to use your information for marketing reasons and then change your mind. If this is the case, please inform us directly: info@jedsdrivingschool.co.uk

Your details will not be sold, leased or distributed to other parties without your permission or unless we are required to do so by law. We may use your personal information to send you promotional information about third parties which may be of interest to you if we have your permission.

You may request details of personal information, which we hold about you under the Data Protection Act 1998. A small fee may be chargeable.

If the details we hold about you are incorrect, and you would us to update them, please let us know as soon as you can and they will be rectified immediately.